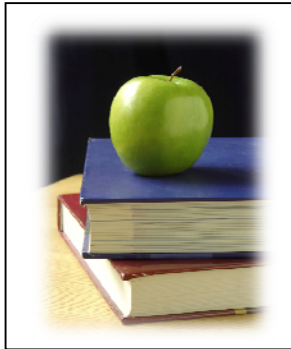


Curriculum Vitae

Casey J. Wagner

Curriculum Vitae



Casey J. Wagner

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Personal Statement

As a manager in the educational technology field, my goal is to research the past and present trends in technology to enable me to influence and contribute to future policy creation and educational best practices.

Education

Master of Education University of Minnesota Duluth

Graduation: August 2006

Coursework: Assessment of Student Learning, Action Research & Inquiry, Foundations of Teaching & Learning: Curriculum Theory & Design, Human Diversity & Exceptionality, Computers in Education.

Certificate in Educational and Computing Technology University of Minnesota Duluth

Graduation: August 2006

Coursework: Educational Innovations & Technology, Teaching with Technology, Advanced Educational Media Production.

Bachelor of Arts University of Minnesota Morris

Major: English – Minor: Art History

Graduation: June 2002

Coursework: Grammar and Language, Creative Writing, numerous writing & literature courses; Principals of Art, Drawing, Photography, Computer Science, and foreign studies in Italy, England, Ireland, France, and Greece.

Current Employment

Manager, Technology Support Services St. Cloud State University

October 2006 – Current.

Responsible for the development of the University's technology customer support area; supervise technology HelpDesk, Computer Store, Computer Labs, ResNet, HuskyNet Accounts, and other user service areas at SCSU; manage 12-15 full-time technology staff to provide superior service and support to the students, faculty, community, and administration, responsible for hiring, training, discipline, and supervision of the full-time staff as well as their 80-100 part-time student workers; research, develop, provide leadership, and implement new technology initiatives for the University; manage technology website; provide design and oversight for large budget areas; host special technology events for campus constituents; provide technology workshops and orientations on new technology for faculty, staff, and students.

Employer Contact

Phil Thorson, Director of Information Technology Services

Phone: (320) 308-5396

Email: pthorson@stcloudstate.edu

Work History

User Support Supervisor

University of Minnesota Morris

April 2005 – October 2006

Provide user assistance and training to all UMM faculty, staff and students, as well as staff, train, and supervise student employees at the Computing Services; prepare and teach training courses and workshops for faculty, staff, and students each semester; create training materials, newsletter articles, and other handouts; train and support WWW information providers and web course faculty; support special instructional technology events; provide training and support for multimedia applications such as Dreamweaver, Photoshop, iMovie, Flash, InDesign, WebCT, etc.; prepare and teach training courses, workshops and specialized discipline-specific seminars for faculty; support special instructional technology projects and collaborations; maintain IT website.

Instructional Technology Specialist

University of Minnesota Morris

July 2004 – April 2005

Provide instructional technology support to faculty, as well as specialized hardware and software support to all users at UMM; provide walk-in and telephone assistance to users; support multimedia applications such as Dreamweaver, Photoshop, iMovie, Flash, InDesign, etc; train and support WebCT users; prepare and teach training courses, workshops and specialized discipline-specific seminars in instructional technology for faculty; support special instructional technology projects and collaborations; provide hands-on one-on-one help to faculty and staff; train and support WWW information providers and web course faculty; maintain Instructional Technology website.

PT3 New Teachers New Technologies Grant Program Coordinator

University of Minnesota Morris

August 2000 – July 2004

Organize UMM's Instructional Technology Fair 2000-2003, manage accounts for NTNT Grant and grant files for 23 area K12 Schools, coordinate NTNT travel arrangements for local and national conferences, attend and present at local and national conferences, train pre-service teachers & area K12 teachers in the use of current technologies in education, create/maintain computer based information, assist with curriculum integration, meetings, and presentation planning, design promotional materials for events and trainings, maintain master program and evaluation files, communicate with/assist grant partners and consultants, write/submit federal grant reports.

Research & Publications

Educational techniques to prevent & treat methamphetamine abuse

Publication: *Meth in the Heartland*, <http://www.ci.morris.mn.us/pd/meth/meth.ram>

Educational DVD documentary, completed in fulfillment of the requirements of the Masters of Education degree at the University of Minnesota Duluth from 2003 – 2004.

Skills

Advanced Technology Skills

Customer Service Skills

Organizational Skills

Researching Skills

Project Management Skills

Touch-Typing Skills

Problem Solving Skills

Supervisory Skills

Written and Verbal Communication Skills

Computer Experience

Skill Name	Skill Level	Last Used	Experience
Microsoft PowerPoint	Advanced	Currently used	11 years
Microsoft Word	Advanced	Currently used	13 years
Microsoft Excel	Intermediate	Currently used	11 years
Microsoft Access	Intermediate	Currently used	9 years
Microsoft Publisher	Advanced	Currently used	9 years
Microsoft Outlook	Advanced	Currently used	6 years
Microsoft Groove	Beginner	Currently used	1 year
Microsoft Visio	Intermediate	Currently used	2 years
Microsoft Project	Beginner	Currently used	1 year
Microsoft InfoPath	Beginner	Currently used	1 year
Microsoft Sharepoint	Intermediate	Currently used	3 years
Eudora	Advanced	2 years ago	2 years
Mac Mail	Intermediate	Currently used	3 years
Thunderbird	Advanced	Currently used	3 years
Adobe Acrobat	Intermediate	Currently used	3 years
Adobe Photoshop	Advanced	Currently used	6 years
Adobe InDesign	Advanced	Currently used	4 years
Adobe Pagemaker	Intermediate	3 years ago	2 years
Adobe Illustrator	Beginner	Currently used	3 years
Inspiration	Intermediate	1 year ago	3 years
Easy Grade Pro	Intermediate	3 years ago	1 year
Digital Cameras	Advanced	Currently used	7 years
Scanners/Copiers/Printers	Advanced	Currently used	7 years
Windows Journal	Intermediate	Currently used	4 years
Microsoft OneNote	Intermediate	Currently used	4 years
HTML	Intermediate	Currently used	8 years
Windows Movie Maker	Intermediate	Currently used	5 years
iMovie	Intermediate	Currently used	4 years
Quark	Beginner	5 years ago	1 year
PaintShop Pro	Advanced	3 year ago	2 years
PrintShop Premier	Advanced	3 year ago	1 year
Adobe (formerly Macromedia) Dreamweaver	Advanced	Currently used	5 years
Adobe (formerly Macromedia) Captivate	Beginner	Currently used	3 years
Adobe (formerly Macromedia) Contribute	Beginner	Currently used	3 years
Adobe (formerly Macromedia) Flash	Beginner	Currently used	2 years
Adobe Connect (formerly Macromedia Breeze)	Intermediate	Currently used	3 years
WebCT Campus Edition	Intermediate	3 year ago	1 year
WebCT Vista	Expert	2 years ago	2 years
Desire2Learn	Intermediate	Currently used	2 years
Moodle	Beginner	1 year ago	1 year
WebEx	Beginner	Currently used	1 year
UMCal	Advanced	2 years ago	1 year
Ws_ftp	Intermediate	Currently used	4 years
WinSCP	Intermediate	Currently used	1 year
Mozilla Firefox	Advanced	Currently used	4 years
Internet Explorer	Advanced	Currently used	9 years
Netscape	Intermediate	3 year ago	1 year
Safari	Intermediate	Currently used	3 year
Opera	Intermediate	Currently used	2 years
Altiris HelpDesk Trouble Ticketing System	Intermediate	Currently used	2 years
MediaWiki	Intermediate	Currently used	2 years
RightNow (Frequently Asked Questions)	Intermediate	Currently used	1 month
Nortel Call Center Software	Beginner	Currently used	1 year
Google Analytics	Beginner	Currently used	1 year

References

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